

1. Number of years you have been with NFP:



NURSE FAMILY PARTNERSHIP HUDSON & UNION COUNTIES Nurse Home Visitor Retention Assessment Survey

September 9th, 2015 PDSA Cycle: Attrition

2.	Have you had any graduates while with NFP?
	a. If so how many?
	b. If no how long have your clients been with you (i.e. 18 months toddler)?
3.	What were some of the biggest challenges you have faced with keeping your clients engaged in NFP?
4.	How did you handle these challenges?
5.	Of the clients graduating or who have been with you the longest, tell me about those who requested a flexible schedule and how did that help them complete /stay in the program?
6.	Are there any challenges you have faced with clients on flexible / alternative schedule?
7.	Of the clients graduating, were there any who "took a break" but then ultimately graduated? If so, please explain
8.	What are some of the factors you think contributed to your clients completing the program / staying for a prolonged period of time?
9.	What are some of the strategies you use to keep your graduating clients engaged in the program?
10.	Are there any ways our site can improve interventions for client retention moving forward? If so, please list: