

# **Presenter Disclosures**

## **Kate Marone**

• No relationships to disclose.

# **Purpose & Overview**

- Strategies for Enhancing Engagement
- Rationale & Steps for a Readiness Review
  - ➤ Public Health in Maine
  - ➤ Engaging Staff in Accreditation
  - ➤ Conducting Readiness Review
  - **≻**Takeaways

# Public Health in Maine

# Public Health Accreditation Measuring health department PHAB performance against nationally recognized, practice-focused and evidence-based standards Partnerships Maine Center for Disease Control and Prevention Ar Office of the Department of Health and Human Service Foul & Leflags, Greener May C Maylew, Commissioner May C Maylew, Co

# Staff Engagement Initial Efforts • Agency Commitment • Recruiting Champions • Establishing Committees • Kick-Off Event

# **Staff Engagement**

# Ongoing Efforts

- Mark and celebrate milestones
- Get in the trenches
- Build your teams
- Over-communicate
- Assess



# **Staff Engagement**

Accreditation
"An health policy or strategy will more likely be strongly supported by the community if the community has

engaged in a dialogue, deliberated on the options and Accreditation alternatives, and taken ownership of the issue and the Staff

policy or strategy. Community-engagement will

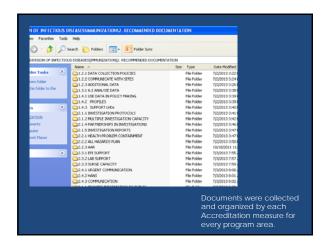
encourage a sense of shared responsibility for the support Accreditation and implementation of the policy or strategy."

- Measure 4.2.1 Significance

# **Readiness Review**



- Why?
  - Next step
  - Objectivity
- How?
  - Partnerships
  - Process

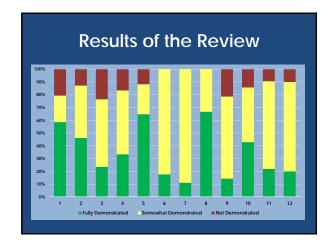




# **Readiness Review**

## Benefits

- Break down silos
- Identify gaps
- Clarify priorities
- Raising the Stakes = More Engagement



# **Results of the Review**

Performance Management
Document Management
Ol- Idea Teams System
Documentation Practices
Policy Review /Organization

# **Lessons Learned**

- Reviewers in person; back up technology
- Missed opportunity
- Develop a Quality Control System
- Don't rely on one person
- Recognize the uncertainty



# Wrapping Up • Engage your public health workforce! • Readiness Review: Is it worth the investment?

# Acknowledgements

- ASTHO & Volunteer Reviewers
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