Impact of a customized educational program on knowledge and beliefs about influenza and vaccination among working adults

Alexandra Dirlam Langlay, PhD



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### **Presenter disclosures**

Alexandra Dirlam Langlay, PhD

(1) The following personal financial relationships with commercial interests relevant to this presentation existed during the past 12 months:

Employment by commercial entity:

I am employed as the Director of Research for Ofstead & Associates, Inc.

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• Sanofi Pasteur provided financial support and Fluzone® (Influenza Virus Vaccine) for the study.

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- The Employers Health Coalition provided input on study design and assisted in engaging the manufacturer.
- A large U.S. manufacturing corporation and four of its factories participated in the study.
- Minnesota Institute of Public Heath served as the IRB.
- HealthSCOPE Benefits, Inc. conducted claims data analysis.

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Worksite Influenza Vaccination S	tudy (WIVS)			
research team				
<ul> <li>Cori L. Ofstead, MSPH<sup>1</sup></li> </ul>				
<ul> <li>Bruce W. Sherman, MD, FCCP, FACOEM<sup>2,3</sup></li> </ul>				
Harry P. Wetzler, MD, MSPH <sup>1</sup>				
<ul> <li>Alexandra M. Dirlam Langlay, PhD<sup>1</sup></li> </ul>				
Natalie J. Mueller, MPH <sup>1</sup>				
• Jeremy M. Ward¹		-		
• Daniel R. Ritter, BA <sup>4</sup>				
• Gregory A. Poland, MD <sup>5</sup>	106-1			
	<sup>2</sup> Ofstead & Associates, Inc. <sup>2</sup> Case Western University			
	<sup>3</sup> Employers Health Coalition <sup>4</sup> HealthSCOPE Benefits, Inc.		•	
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Challenges with influenza and va	accination			
	iccination			
Annual impact of influenza				
<ul> <li>5% - 20% of the US population (15 to</li> </ul>	62 million people)			
<ul><li>Up to 0.8% of the US GDP (\$109 billio</li></ul>	n)			
<ul><li>10% - 20% of employees lose 2+ days</li></ul>	(absenteeism)			
<ul> <li>80% still impaired upon return to wor</li> </ul>				
<ul> <li>Influenza vaccination</li> </ul>				
<ul><li>Stagnant or declining rates</li></ul>				
<ul> <li>Lack of provider recommendation</li> </ul>				
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WIVS goals				
To increase influenza vaccination ra	tes by:			
<ul><li>Increasing knowledge</li></ul>				
<ul> <li>Addressing concerns and misconcepti</li> </ul>	ons			
<ul> <li>Reducing barriers</li> </ul>				
<ul> <li>To measure impact of worksite inte</li> </ul>	rventions on:			

Knowledge and beliefsVaccination receipt

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Outcomes (survey and claims data)

### **WIVS sites and populations** Employees only 2,195 4,690 65% 43 497 250 Employees & 2,634 5,368 64% 46 503 517 Control 1,682 3,462 67% 44 NA 493 TOTAL 1,260 6.511 13.520 65% 45 1.000 \*Note: Claims data included only for employees with continuous coverage from 9/1/10 - 3/31/11

# Significant impact of influenza-like illness (ILI) (baseline survey; N=1,000) • 45% Had ILI during the past year • 82% Came to work sick with ILI • >25% Missed work due to ILI • ~30% Required medical care for ILI • >\$600k Lost wages & out-of-pocket costs per factory

## Knowledge and beliefs (baseline survey; N=1,000)

- Misconceptions were common
- Multiple barriers to vaccination
- Preferred sources of advice:
  - 84% Health care provider
  - 71% Family members
  - 69% Worksite clinic staff
- Preferred ways to learn about health topics at work:
  - 80% Read written materials
  - 63% Speak to health care provider privately


### **WIVS interventions and objectives**

- Management briefings
   To gain leadership buy-in/support
- Training for health coaches, clinic staff, and factory artists To ensure understanding and enlist their support
- Flyers, home mailers, newsletter articles, posters, cartoons To address gaps in knowledge, misconceptions, and concerns
- Contact with local physicians having high volumes of employees
   To sign a letter encouraging universal vaccination
- Negotiations with mass vaccinator
   To improve convenient access to free vaccine

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### **Examples of customized educational materials**



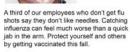


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### **Examples of customized educational materials**



Afraid of needles?

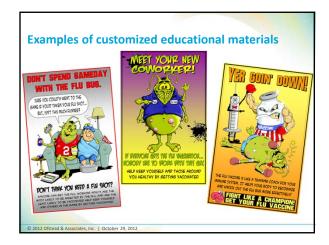


Vaccination Prevents Influenza



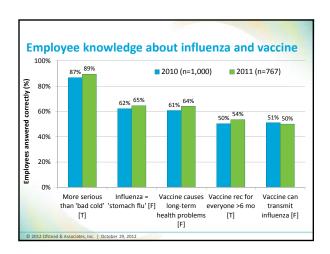
The flu shot works like a training program for your body's immune system. It helps your body recognize flu germs and fight them off when you get exposed, so you won't get as sick. Start training your body for the flu months ahead by getting vaccinated this fall.

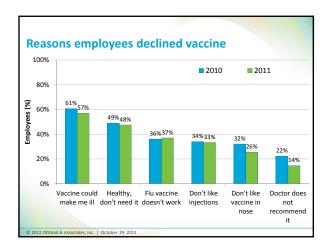
Vaccination Prevents Influenza

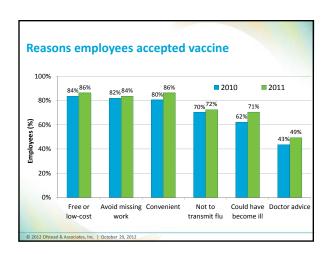


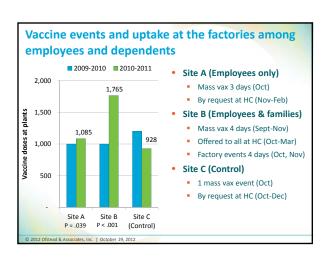
### **Impact of interventions**

- Knowledge
- Beliefs and preferences
- Vaccination receipt
- Outcomes
  - Healthcare utilization
  - Vaccine side effects
  - Vaccine effectiveness
  - Total economic impact









### Factors contributing to vaccine uptake

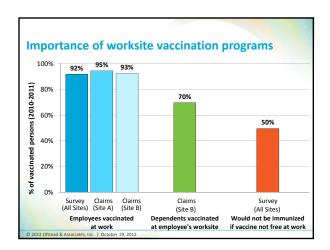
- Convenient access to free vaccine (Odds ratio 2.5)
- Information about vaccination from the employer (Odds ratio 2.1)
- Concern about catching influenza (Odds ratio 1.8)
- Incrementally higher knowledge scores (Odds ratio 1.2)

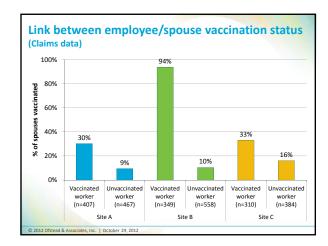


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### Interventions that worked

- Free, convenient access at the worksite
- Engaging families
- Cues to action from the employer
- Leadership support
- Engaging worksite clinic staff
- Negotiating with the mass vaccinator
- Getting local physicians to sign a recommendation
- Festive atmosphere in a community setting





### **Conclusions and recommendations**

- Bring vaccine to the people where they are
- Eliminate perceived barriers to vaccination
- Engage both employees and families
- Use education primarily as a cue to action
- Emphasize economic benefits of vaccination

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## Questions or comments Alexandra M. Dirlam Langlay, PhD Director of Research Ofstead & Associates, Inc. 400 Selby Avenue, Suite V Blair Arcade West Saint Paul, MN 55102-4520 Phone: (651) 647-6268 Email: alex@ofsteadinsights.com Web: http://www.ofsteadinsights.com

