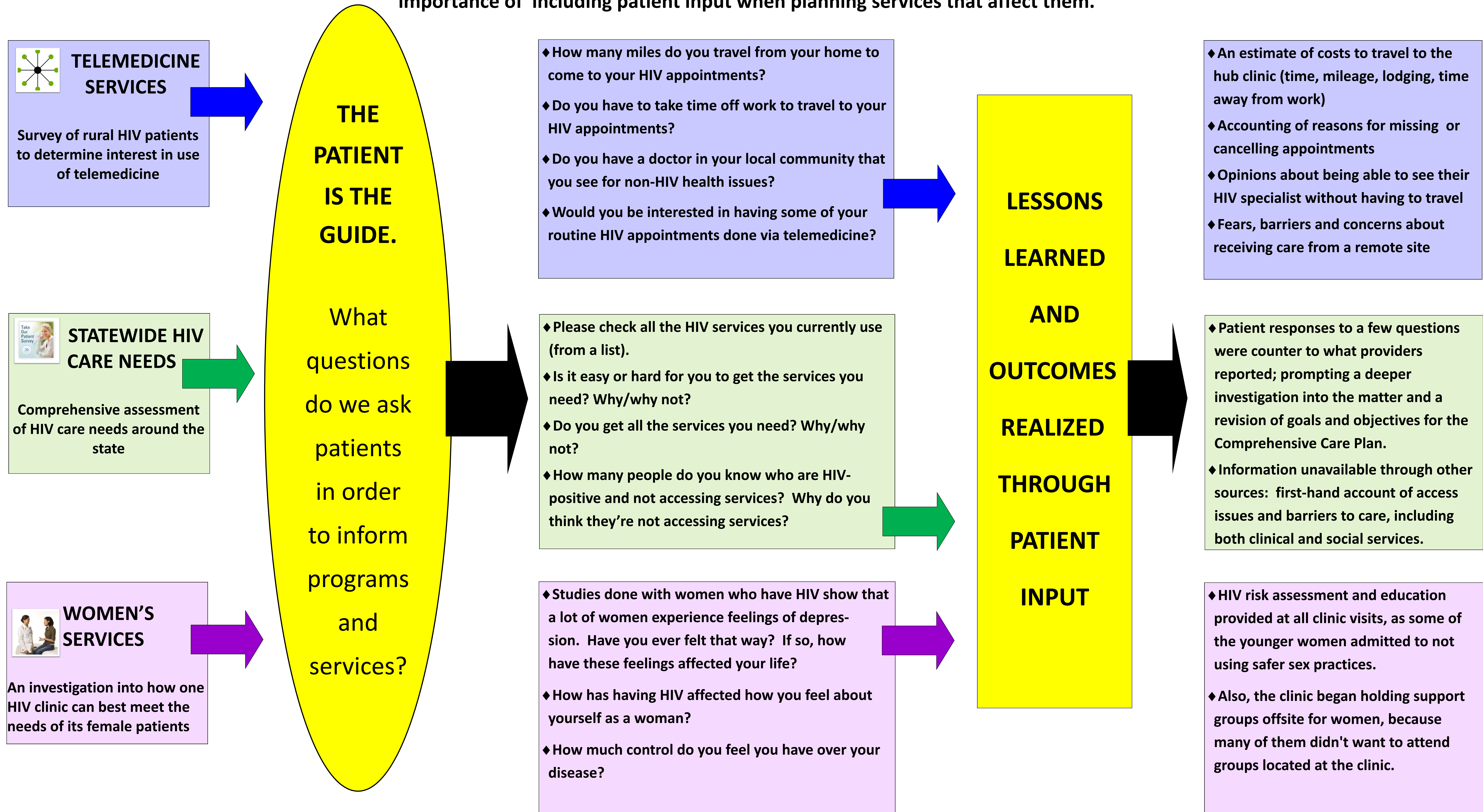


# Asking Patients About Their Experiences, Opinions and Needs when Planning Health Services

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**ISSUE:** Program administrators frequently set about planning programs and services without patient input. Here are three examples demonstrating the importance of including patient input when planning services that affect them.



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